

# PRIVACY POLICY

## How we protect and store personal information

Throughout this policy, we use the term "personal information" to describe information that can be associated with a specific person and can be used to identify that person. We do not consider personal information to include information that has been anonymized so that it does not identify a specific user. We use computer safeguards such as firewalls and data encryption, we enforce physical access controls to our buildings and files, and we authorize access to personal information only for those employees who require it to fulfill their job responsibilities.

## How we use the personal information we collect

Our primary purpose in collecting personal information is to provide you with a safe, smooth, efficient, and customized experience. We may use your personal information to

- process transactions and send notices about your transactions
- resolve disputes, collect fees, and troubleshoot problems
- prevent potentially prohibited or illegal activities, and enforce our User Agreement
- customize, measure, and improve our services and the content and layout of our website

# TERMS OF USE

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# CANCELLATION AND REFUND CASES

No cancellation/refund inquiries will be entertained, once the registration is done, under any circumstances except in case of multiple transactions made against the same Application No.

Please send all requests for refund to [enquiry@mahapariksha.gov.in](mailto:enquiry@mahapariksha.gov.in) with the following details:

- First and last four digits of your Credit card no
- Expiry date of the Card
- Name of the Cardholder
- Date of transaction
- Application No.